

Definition	Low Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	High Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	Exposure Environment	Outbreak Environment
		No COVID-positive or suspected cases in the site	High or very high case load in community, but no COVID-positive or suspected cases in the site	One case of COVID-19 in a resident

Visitors to Residential Aged Care (RAC) and TCP – Family and Friends

	Low Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	High Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	Exposure Environment	Outbreak Environment
Visitor Access	Visitors are welcome – 2 at a time	Visitors are welcome – 2 at a time	Visitors are welcome – 2 at a time	Named visitors - two per resident are welcome Essential visitor – 1 visitor per resident per day in the affected area / wing / house
PPE Requirements	Masks are encouraged inside, not required outside	Masks must be worn by visitors	PPE provided by Residential Aged Care (RAC) as required	PPE provided by Residential Aged Care (RAC)
RAT Requirements	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival
Resident Outings with Visitors	Outings permitted.	Outings permitted. Mask to be worn by resident if possible Resident RAT completed within 48 hours after return	Outings permitted. Mask to be worn by resident if possible Resident RAT completed within 48 hours after return	Limited to urgent appointments. Mask to be worn by resident if possible. Resident RAT completed 48 hours after return.
Vaccination Requirements	Encouraged / preferred	Encouraged / preferred	Encouraged / preferred	Encouraged / preferred
Tours for Prospective New Residents	Normal tour times and days (booked)	Normal tour times and days (booked)	Restrictions to some areas Booked tours only	Urgent appointments only No tours in the affected wing/house
Group functions or meetings at RAC	Visitors are welcome Number of visitors based on ability to: Physical distance, in ventilated and or outside area. Refer to Area Manager for Risk Assessment	Visitors are welcome Number of visitors based on ability to: Physical distance, in ventilated and or outside area. Refer to Area Manager for Risk Assessment Masks will be provided at these times	Visitors are welcome in certain wings and areas. Number of visitors based on ability to: Physical distance, in ventilated and or outside area. Refer to Area Manager for Risk Assessment Masks / PPE will be provided at these times	Discouraged and risk assessed

Visitors to Residential Aged Care (RAC) and TCP – Contractors, painters and gardeners

	Low Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	High Community Spread/ Normal Residential Aged Care (RAC) and TCP Environment	Exposure Environment	Outbreak Environment
Visitor Access	Contractors are welcome	Contractors are welcome	Contractors are welcome	Essential contractors only are welcome
PPE Requirements	Masks are encouraged inside, not required outside	Masks must be worn by contractors	PPE provided by site as required, including masks	PPE provided by site, including masks
RAT Requirements	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival
Vaccination Requirements	Not required	Not required	Not required	Not required

Visitors to Residential Aged Care (RAC) and TCP – Visiting medical personnel (e.g., GPs, NPs, podiatrists, allied health, etc.), ACQSC Commission personnel and students

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Visitor Access	Visitors are welcome	Visitors are welcome	Visitors are welcome	Essential medical personnel are welcome only
PPE Requirements	Masks must be worn by these personnel	Masks must be worn by these personnel	PPE provided by site as required	PPE provided by site
RAT Requirements	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival
Vaccination Requirements	Encouraged	Encouraged	Encouraged	Encouraged

Visitors to Residential Aged Care (RAC) and TCP – Non site staff, and volunteers who are visiting a Residential Aged Care (RAC) in the course of their work.

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Visitor Access	Visitors are welcome	Visitors are welcome	Visitors are welcome	Essential staff, students and volunteers are welcome
PPE Requirements	Masks are encouraged inside, not required outside	Masks must be worn by visitors	PPE provided by site as required	PPE provided by site
RAT Requirements	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival
Vaccination Requirements	Encouraged	Encouraged	Encouraged	Encouraged

Visitors to Residential Aged Care (RAC) and TCP – other visitors - may include advocates, entertainers, and those whose attendance at site is infrequent.

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Visitor Access	Visitors are welcome	Visitors are welcome	Visitors are welcome Number of visitors based on ability to: Physical distance, perform outside/well ventilated area. Refer to Area Manager for Risk Assessment	Essential visitors are welcome Number of visitors based on ability to: Physical distance, perform outside/well ventilated area. Refer to Area Manager for Risk Assessment
PPE Requirements	Masks are encouraged inside, not required outside	Masks must be worn by visitors	PPE provided by site as required	PPE provided by site
RAT Requirements	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival	Evidence of a negative RAT on arrival
Vaccination Requirements	Not required but encouraged	Not required but encouraged	Not required but encouraged	Not required but encouraged