Support at Home Price List

Metropolitan

Effective from 1 November 2026

Service	Weekday (6am-6pm) (per hour)	Weekday (6pm-9pm) (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holidays (per hour)
CLINICAL SUPPORTS					
Personal care	$135	$155	$182	$230	$270
Nursing care					
Registered Nurse	$225	N/A	$304	$383	$450
Registered Nurse (Indirect Activity)	$200	N/A	N/A	N/A	N/A
Enrolled Nurse	$190	N/A	N/A	N/A	N/A
Enrolled Nurse (Indirect Activity)	$151	N/A	N/A	N/A	N/A
Health-related services by Support Worker (under RN delegation)	$135	$155	$182	$230	$270
Allied health and other therapeutic services					
Allied Health Assistant	$172	N/A	N/A	N/A	N/A
Allied Health Assistant (Indirect Activity)	$140	N/A	N/A	N/A	N/A
Group therapy	$114	N/A	N/A	N/A	N/A
Counsellor or Psychotherapist	$239	N/A	N/A	N/A	N/A
Dietitian or Nutritionist	$239	N/A	N/A	N/A	N/A
Exercise Physiologist	$239	N/A	N/A	N/A	N/A
Occupational Therapist	$239	N/A	N/A	N/A	N/A
Occupational Therapist (Indirect Activity)	$208	N/A	N/A	N/A	N/A
Physiotherapist	$239	N/A	N/A	N/A	N/A
Physiotherapist (Indirect Activity)	$208	N/A	N/A	N/A	N/A
Podiatrist - Clinic	$208	N/A	N/A	N/A	N/A
Podiatrist - Clinic (Indirect Activity)	$177	N/A	N/A	N/A	N/A

Continued...

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Podiatrist - Community	$239	N/A	N/A	N/A	N/A
Podiatrist - Community (Indirect Activity)	$208	N/A	N/A	N/A	N/A
Psychologist	$239	N/A	N/A	N/A	N/A
Social Worker	$208	N/A	N/A	N/A	N/A
Speech Pathologist	$239	N/A	N/A	N/A	N/A
Clinical care management	$195	N/A	N/A	N/A	N/A
Care management	$150	N/A	N/A	N/A	N/A
INDEPENDENCE					
Social support and community engagement (individual, no outing)	$128	$147	$173	$218	$256
Social support and community engagement (individual, with outing) * Services exceeding 60 km charged at agreed rate/cost	$150	$173	$203	$255	$300
Respite (no outing)	$128	$147	$173	$218	$256
Respite (with outing) * Services exceeding 60 km charged at agreed rate/cost	$150	$173	$203	$255	$300
Transport (up to 20km)	$57 (per trip)	$67 (per trip)	$75 (per trip)	$83 (per trip)	$92 (per trip)
Transport (up to 40km)	$109 (per trip)	$126 (per trip)	$142 (per trip)	$159 (per trip)	$175 (per trip)
Transport (up to 60km) * Services exceeding 60 km charged at agreed rate/cost	$156 (per trip)	$180 (per trip)	$203 (per trip)	$227 (per trip)	$250 (per trip)
Therapeutic services for independent living					
Remedial masseuse	$198	N/A	N/A	N/A	N/A
EVERYDAY LIVING					
Domestic assistance	$120	$138	$162	$204	$240
Domestic assistance – shop by list	$146	$168	$197	$248	$292

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Meal preparation in customer home	$120	$138	$162	$204	$240
Home maintenance and repairs	$187	N/A	N/A	N/A	N/A
Gardening	$166	N/A	N/A	N/A	N/A
Community Day Centre	$42	N/A	N/A	N/A	N/A

Service duration

Services are charged with a minimum of 30 minutes, then in 15-minute increments after that.

Administration

A 25% administration fee will be applicable to all consumable items and associated providers under Support at Home.

Indirect costs

Some Allied Health and Nursing services may include an **indirect cost**. Indirect costs relate to important work that supports your care but does not involve face-to-face time. This can include care planning and coordination, clinical documentation, communication with your care team or other health professionals, and preparing recommendations or follow-up actions related to your services. Indirect costs are only applied where relevant and agreed as part of your care arrangements.

Service cancellations

To cancel a scheduled service, we require at least two full business days' notice. If you cancel within two business days, or if you aren't present at the agreed time or place (no-show), Juniper is eligible to be paid in full for a service, and a customer contribution may also be charged. Please refer to your Support at home My Guide for further details.