Support at Home Common Pricing

Kimberley

Effective from 1 November 2026

Service	Weekday (6am-6pm) (per hour)	Telehealth Weekday (8am-4pm) (per hour)	Weekday (6pm-9pm) (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holidays (per hour)
CLINICAL SUPPORTS						
Personal care	$202	N/A	$232	$273	$343	$404
Nursing care						
Registered Nurse	$257	$228	N/A	$308 (Teleheath)	$388 (Telehealth)	$456 (Telehealth)
Registered Nurse (Indirect Activity)	$232	$203	N/A	N/A	N/A	N/A
Health-related support by CSW (under RN delegation)	$202	$211	$232	$273	$343	$404
Allied health and other therapeutic services						
Allied Health Assistant	$200	N/A	N/A	N/A	N/A	N/A
Allied Health Assistant (Indirect Activity)	$169	N/A	N/A	N/A	N/A	N/A
Counsellor or Psychotherapist	$285	$243	N/A	N/A	N/A	N/A
Dietitian or Nutritionist	$285	$243	N/A	N/A	N/A	N/A
Exercise Physiologist	$285	$243	N/A	N/A	N/A	N/A
Occupational Therapist	$285	$243	N/A	N/A	N/A	N/A
Occupational Therapist (Indirect Activity)	$253	N/A	N/A	N/A	N/A	N/A
Physiotherapist	$285	$243	N/A	N/A	N/A	N/A
Physiotherapist (Indirect Activity)	$253	N/A	N/A	N/A	N/A	N/A
Podiatrist - clinic	$285	N/A	N/A	N/A	N/A	N/A
Podiatrist - clinic (Indirect Activity)	$253	N/A	N/A	N/A	N/A	N/A
Podiatrist - community	$317	N/A	N/A	N/A	N/A	N/A
Podiatrist - community (Indirect Activity)	$285	N/A	N/A	N/A	N/A	N/A
Psychologist	$285	$243	N/A	N/A	N/A	N/A

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Social Worker	$285	$243	N/A	N/A	N/A	N/A
Speech Pathologist	$285	$243	N/A	N/A	N/A	N/A
Clinical care management	$195	N/A	N/A	N/A	N/A	N/A
Care management	$150	N/A	N/A	N/A	N/A	N/A
INDEPENDENCE						
Social support and community engagement (individual, no outing)	$192	N/A	$221	$259	$326	$384
Social support and community engagement (individual, with outing) * Services exceeding 60 km charged at agreed rate/cost	$212	N/A	$244	$286	$360	$424
INDEPENDENCE *continued*						
Group Social Support (with outing) * Services exceeding 60km charged at agreed rate/cost	$155	N/A	$178	$209	$264	$310
Respite (no outing)	$192	N/A	$221	$259	$326	$384
Respite (with outing) * Services exceeding 60km charged at agreed rate/cost	$212	N/A	$244	$286	$360	$424
Transport Individual (up to 20 km)	$58 (per trip)	N/A	$68 (per trip)	$76 (per trip)	$84 (per trip)	$93 (per trip)
Transport Individual (up to 40 km)	$111 (per trip)	N/A	$128 (per trip)	$145 (per trip)	$161 (per trip)	$177 (per trip)
Transport Individual (up to 60 km) * Services exceeding 60km charged at agreed rate/cost	$158 (per trip)	N/A	$183 (per trip)	$206 (per trip)	$230 (per trip)	$253 (per trip)
Transport Group (up to 20 km)	$44 (per trip)	N/A	$50 (per trip)	$57 (per trip)	$63 (per trip)	$70 (per trip)

Continued...

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Transport Group (up to 40 km)	$83 (per trip)	N/A	$96 (per trip)	$109 (per trip)	$121 (per trip)	$133 (per trip)
Transport Group (up to 60 km) * Services exceeding 60km charged at agreed rate/cost	$119 (per trip)	N/A	$137 (per trip)	$155 (per trip)	$173 (per trip)	$190 (per trip)
Therapeutic services for independent living						
Remedial masseuse	$243	N/A	N/A	N/A	N/A	N/A
EVERYDAY LIVING						
Domestic assistance	$179	N/A	$206	$242	$304	$358
Domestic assistance - Shop by list up to 60 km	$206	N/A	$237	$278	$350	$412
Home maintenance and repairs	$211	N/A	N/A	N/A	N/A	N/A
Gardening	$211	N/A	N/A	N/A	N/A	N/A
Meal delivery	$16 (per delivery)	N/A	N/A	$16 (per delivery)	$16 (per delivery)	$16 (per delivery)
Meal preparation (Internal)	$30 (per meal)	N/A	N/A	$30 (per meal)	$30 (per meal)	$30 (per meal)
Community Day Centre	$63	N/A	N/A	$71	$77	$84
Laundry (at Community Day Centre)	$63	N/A	N/A	N/A	N/A	N/A

Service duration

Services are charged with a minimum of 30 minutes, then in 15-minute increments after that.

Administration

A 25% administration fee will be applicable to all consumable items and associated providers under Support at Home.

Indirect costs

Some Allied Health and Nursing services may include an **indirect cost**. Indirect costs relate to important work that supports your care but does not involve face-to-face time. This can include care planning and coordination, clinical documentation, communication with your care team or other health professionals, and preparing recommendations or follow-up actions related to your services. Indirect costs are only applied where relevant and agreed as part of your care arrangements.

Service cancellations

To cancel a scheduled service, we require at least two full business days' notice. If you cancel within two business days, or if you aren't present at the agreed time or place (no-show), Juniper is eligible to be paid in full for a service, and a customer contribution may also be charged. Please refer to your Support at home My Guide for further details.