

# Support at Home Common Pricing



## Metropolitan

Effective from 27 April 2026

Service	Weekday (6am-6pm) (per hour)	Weekday (6pm-9pm) (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holidays (per hour)
<b>CLINICAL SUPPORTS</b>					
<b>Nursing care</b>					
Registered Nurse	\$200	N/A	\$255	\$310	\$320
Registered Nurse (Indirect Activity)	\$170	N/A	N/A	N/A	N/A
Enrolled Nurse	\$175	N/A	N/A	N/A	N/A
Enrolled Nurse (Indirect Activity)	\$145	N/A	N/A	N/A	N/A
Health-related services by Support Worker (under RN delegation)	\$130	\$145	\$165	\$185	\$205
<b>Allied health and other therapeutic services</b>					
Allied Health Assistant	\$165	N/A	N/A	N/A	N/A
Allied Health Assistant (Indirect Activity)	\$135	N/A	N/A	N/A	N/A
Group therapy	\$110	N/A	N/A	N/A	N/A
Counsellor or Psychotherapist	\$230	N/A	N/A	N/A	N/A
Dietitian or Nutritionist	\$230	N/A	N/A	N/A	N/A
Exercise Physiologist	\$230	N/A	N/A	N/A	N/A
Occupational Therapist	\$230	N/A	N/A	N/A	N/A
Occupational Therapist (Indirect Activity)	\$200	N/A	N/A	N/A	N/A
Physiotherapist	\$230	N/A	N/A	N/A	N/A
Physiotherapist (Indirect Activity)	\$200	N/A	N/A	N/A	N/A
Podiatrist - Clinic	\$200	N/A	N/A	N/A	N/A
Podiatrist - Clinic (Indirect Activity)	\$170	N/A	N/A	N/A	N/A

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<b>Podiatrist - Community</b>	\$230	N/A	N/A	N/A	N/A
<b>Podiatrist - Community (Indirect Activity)</b>	\$200	N/A	N/A	N/A	N/A
<b>Psychologist</b>	\$230	N/A	N/A	N/A	N/A
<b>Social Worker</b>	\$200	N/A	N/A	N/A	N/A
<b>Speech Pathologist</b>	\$230	N/A	N/A	N/A	N/A
<b>Clinical care management</b>	\$180	N/A	N/A	N/A	N/A
<b>Care management</b>	\$150	N/A	N/A	N/A	N/A
<b>INDEPENDENCE</b>					
<b>Personal care</b>	\$115	\$130	\$150	\$170	\$185
<b>Social support and community engagement (individual, no outing)</b>	\$115	\$130	\$150	\$170	\$185
<b>Social support and community engagement (individual, with outing)</b> * Services exceeding 60 km charged at agreed rate/cost	\$140	\$155	\$175	\$195	\$210
<b>Respite (no outing)</b>	\$115	\$130	\$150	\$170	\$185
<b>Respite (with outing)</b> * Services exceeding 60 km charged at agreed rate/cost	\$140	\$155	\$175	\$195	\$210
<b>Transport (up to 20km)</b>	\$55 (per trip)	\$64 (per trip)	\$72 (per trip)	\$80 (per trip)	\$88 (per trip)
<b>Transport (up to 40km)</b>	\$105 (per trip)	\$121 (per trip)	\$137 (per trip)	\$153 (per trip)	\$168 (per trip)
<b>Transport (up to 60km)</b> * Services exceeding 60 km charged at agreed rate/cost	\$150 (per trip)	\$173 (per trip)	\$195 (per trip)	\$218 (per trip)	\$240 (per trip)
<b>Therapeutic services for independent living</b>					
<b>Remedial masseuse</b>	\$190	N/A	N/A	N/A	N/A

Continued...

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<b>EVERYDAY LIVING</b>					
Domestic assistance	\$115	\$130	\$150	\$170	\$185
Domestic assistance – shop by list	\$140	\$155	\$175	\$195	\$210
Meal preparation in customer home	\$115	\$130	\$150	\$170	\$185
Home maintenance and repairs	\$180	N/A	N/A	N/A	N/A
Gardening	\$160	N/A	N/A	N/A	N/A
Community Day Centre	\$40	N/A	N/A	N/A	N/A

## Service duration

Services are charged with a minimum of 30 minutes, then in 15-minute increments after that.

## Administration

A 25% administration fee will be applicable to all consumable items and associated providers under Support at Home.

## Indirect costs

Some Allied Health and Nursing services may include an **indirect cost**. Indirect costs relate to important work that supports your care but does not involve face-to-face time. This can include care planning and coordination, clinical documentation, communication with your care team or other health professionals, and preparing recommendations or follow-up actions related to your services. Indirect costs are only applied where relevant and agreed as part of your care arrangements.

## Service cancellations

To cancel a scheduled service, we require at least two full business days' notice. If you cancel within two business days, or if you aren't present at the agreed time or place (no-show), Juniper is eligible to be paid in full for a service, and a customer contribution may also be charged. Please refer to your Support at home My Guide for further details.