

Support at Home Common Pricing



Metropolitan

Effective from 1 April, 2026

Service	Weekday (6am-6pm) (per hour)	Weekday (6pm-9pm) (per hour)	Saturday (per hour)	Sunday (per hour)	Public Holidays (per hour)
CLINICAL SUPPORTS					
Nursing care					
Registered Nurse	\$200	N/A	\$255	\$310	\$320
Registered Nurse (Indirect Activity)	\$170	N/A	N/A	N/A	N/A
Enrolled Nurse	\$175	N/A	N/A	N/A	N/A
Enrolled Nurse (Indirect Activity)	\$145	N/A	N/A	N/A	N/A
Health-related services by Support Worker (under RN delegation)	\$130	\$145	\$165	\$185	\$205
Allied health and other therapeutic services					
Allied Health Assistant	\$165	N/A	N/A	N/A	N/A
Allied Health Assistant (Indirect Activity)	\$135	N/A	N/A	N/A	N/A
Group therapy	\$110	N/A	N/A	N/A	N/A
Counsellor or Psychotherapist	\$230	N/A	N/A	N/A	N/A
Dietitian or Nutritionist	\$230	N/A	N/A	N/A	N/A
Exercise Physiologist	\$230	N/A	N/A	N/A	N/A
Occupational Therapist	\$230	N/A	N/A	N/A	N/A
Occupational Therapist (Indirect Activity)	\$200	N/A	N/A	N/A	N/A
Physiotherapist	\$230	N/A	N/A	N/A	N/A
Physiotherapist (Indirect Activity)	\$200	N/A	N/A	N/A	N/A
Podiatrist - Clinic	\$200	N/A	N/A	N/A	N/A
Podiatrist - Clinic (Indirect Activity)	\$170	N/A	N/A	N/A	N/A

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Podiatrist - Community	\$230	N/A	N/A	N/A	N/A
Podiatrist - Community (Indirect Activity)	\$200	N/A	N/A	N/A	N/A
Psychologist	\$230	N/A	N/A	N/A	N/A
Social Worker	\$200	N/A	N/A	N/A	N/A
Speech Pathologist	\$230	N/A	N/A	N/A	N/A
Clinical care management	\$180	N/A	N/A	N/A	N/A
Care management	\$150	N/A	N/A	N/A	N/A
INDEPENDENCE					
Personal care	\$115	\$130	\$150	\$170	\$185
Social support and community engagement (individual, no outing)	\$115	\$130	\$150	\$170	\$185
Social support and community engagement (individual, with outing) * Services exceeding 60 km charged at agreed rate/cost	\$140	\$155	\$175	\$195	\$210
Respite (no outing)	\$115	\$130	\$150	\$170	\$185
Respite (with outing) * Services exceeding 60 km charged at agreed rate/cost	\$140	\$155	\$175	\$195	\$210
Transport (up to 20km)	\$55 (per trip)	\$64 (per trip)	\$72 (per trip)	\$80 (per trip)	\$88 (per trip)
Transport (up to 40km)	\$105 (per trip)	\$121 (per trip)	\$137 (per trip)	\$153 (per trip)	\$168 (per trip)
Transport (up to 60km) * Services exceeding 60 km charged at agreed rate/cost	\$150 (per trip)	\$173 (per trip)	\$195 (per trip)	\$218 (per trip)	\$240 (per trip)
Therapeutic services for independent living					
Remedial masseuse	\$190	N/A	N/A	N/A	N/A

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EVERYDAY LIVING					
Domestic assistance	\$115	\$130	\$150	\$170	\$185
Domestic assistance – shop by list	\$140	\$155	\$175	\$195	\$210
Meal preparation in customer home	\$115	\$130	\$150	\$170	\$185
Home maintenance and repairs	\$180	N/A	N/A	N/A	N/A
Gardening	\$160	N/A	N/A	N/A	N/A

Service duration

Services are charged with a minimum of 30 minutes, then in 15-minute increments after that.

Administration

A 10% administration fee will be applicable to all consumable items and associated providers under Support at Home.

Indirect costs

Some Allied Health and Nursing services may include an **indirect cost**. Indirect costs relate to important work that supports your care but does not involve face-to-face time. This can include care planning and coordination, clinical documentation, communication with your care team or other health professionals, and preparing recommendations or follow-up actions related to your services. Indirect costs are only applied where relevant and agreed as part of your care arrangements.

Service cancellations

To cancel a scheduled service, we require at least two full business days' notice. If you cancel within two business days, or if you aren't present at the agreed time or place (no-show), Juniper is eligible to be paid in full for a service, and a customer contribution may also be charged. Please refer to your Support at home My Guide for further details.