

## Understanding your Home Care Package payments

Thank you for welcoming Juniper into your home.

**We understand that your cost of living is an important consideration.** The following information is a guide to help you understand what fees you may have to pay for a Home Care Package.

### Your Home Care Package budget

A Home Care Package is individually assessed according to your needs by the Aged Care Assessment Team who assign a package level to you. Funding is then allocated to you, but in many situations there will be a wait between when you are assigned a level, and when you are allocated funds.

The funds are not given to you directly by the Government, but instead allocated to your chosen provider, like Juniper, who then manages the funding and the relationship with the Government. Funding is accrued on a daily basis and paid retrospectively to the provider after you receive services, equipment and more.

#### Your Home Care Budget will be made up of:

- Government subsidy (how much the Government will pay)
- Your contribution (the fees you may be asked to pay), made up of:
  - > A Basic Daily Fee
  - > Your Income Tested Care Fee
  - > Any additional fees you agree to

#### Basic Daily Fee



Juniper does not charge a Basic Daily Care fee, unless the cost of your assessed care needs are greater than the funding Juniper receives from the Government. In this case, Juniper will discuss this with you.

The Basic Daily Fee is added to the Government subsidy to increase the funds available to you in your Home Care Package budget.

#### Income Tested Care Fee



The income tested care fee is a contribution that some people pay, decided by an income assessment with Services Australia.



### Income Tested Care Fee (continued)



This fee is different for everyone, depending on whether your income (including the pension) goes over the threshold set by Services Australia. Even if you are on a full pension, you may still have to pay a small fee if you are over the income threshold. If you are under the threshold, you do not pay this fee.

If you do have to pay an income tested care fee, the government subsidy you will receive is reduced by this amount. If you are assessed as having to pay an income tested fee, this fee is required for you to receive services.

### Funding supplements

You may be eligible for further funding supplements from the government, including:

- dementia and cognition
- enteral feeding
- viability (rural and remote areas)
- oxygen
- veterans



If you think any of these apply to you, please chat to your Care Lead.

## Your Home Care Package budget



### Services

How much you pay from your budget will depend on the services you receive and when you receive those services. The Australian Government pays Juniper for the care, services and goods you are delivered each month.



### Package Management Fee

The amount for this fortnightly fee depends on your package level. It is used to cover the general administration and management of your Home Care Package.



### Care Management Fee

This fortnightly fee depends on your package level. It is used to cover assessment, planning, facilitation, care co-ordination and evaluation of your services and support.

