

Home Care Schedule of Fees

Juniper's quality home care services are offered at competitive prices and delivered with compassion and respect for all your needs.

SUPPORT WORKER

Includes housework, personal care, social support and respite

\$59/hr

WEEKDAYS
6AM - 8PM

\$68/hr

WEEK NIGHTS
8PM - 6AM

\$88/hr

SATURDAY

\$118/hr

SUNDAY

\$118/hr

PUBLIC
HOLIDAY

NURSING CARE

**JUNIPER
ENROLLED
NURSE**

\$75/hr

WEEKDAYS
8AM - 4PM

**JUNIPER
REGISTERED
NURSE**

\$99/hr

WEEKDAYS
8AM - 4PM

For evening, weekend and public holiday nursing please contact our team to discuss how we can help.

ALLIED HEALTH

Weekdays 9am - 5pm

\$125/hr

FORTNIGHTLY CARE MANAGEMENT AND OTHER FEES

Your dedicated Client Care Advisor will work with you to plan your care and help you use your package in the best way possible.

	Level 1	Level 2	Level 3	Level 4
Package Management Fee General administration and management of your Home Care Package funds.	\$35	\$63	\$77	\$168
Care Management Fee For assessment, planning, facilitation, care co-ordination and evaluation of your services and support.	\$45.50	\$98	\$224	\$294

ADDITIONAL CHARGES

Transport	For transport where required as part of the service	\$1 per km
Third Party Vendor Fee	For the purchase of external services and consumables	10%
Entry and Exit	Juniper does not charge entry or exit fees	\$0

Please note: This schedule of fees is correct at time of printing and is subject to change at any time. All prices are GST exclusive.

Where does the money come from?

- 1. Government Funding** - The majority of your home care is funded by the Commonwealth Government. Your Home Care Package is provided according to your assessed care needs and allocated in levels (from 1-4) with higher levels receiving more funding.
- 2. Your Contribution** - The government allows home care providers to charge a Basic Daily Care Fee of up to about \$10* per day which is your maximum contribution. This helps cover the cost of your chosen care or assistance. Depending on your needs and how much you can afford, we may be able to reduce or waive your daily fee. Any additional amount you pay is added to your budget and boosts what you can spend on care and support.
- 3. Supplements** - You may also be eligible for subsidies or supplements depending on your situation. It's best to check with your Juniper Client Care Advisor about the range of supports you may be able to claim.

What are Juniper's Fees?

There are **no additional charges** for contacting a care advisor, calling the office to change schedules or having care plans updated if your situation changes.

Please note agency staff, contractors and brought-in equipment attracts a small fee:

- » Use of non-Juniper staff 10% fee
- » Care-related equipment purchases 10% fee

How many hours can I get?

The hours of support you receive depends on a number of things, including whether you are paying a Basic Daily Care Fee, the type of services you need and if you would like to pay for other things with your package funds (such as continence aids or equipment hire).

If you have higher or more complex care needs, you may find the Government Funding, Basic Fee or Supplements do not provide enough money for all the services you want. You can pay an additional contribution to 'top up' your package so you can access what you need.

* This fee is indexed twice a year as a percentage of the Age Pension

Why choose Juniper?

People choosing support from a Juniper home care package benefit from:

- » A personalised, affordable, flexible approach in meeting your needs
- » Our team works so you receive the maximum amount of service hours
- » A dedicated Client Care Advisor (Case Manager) who takes the time to listen to you and respond your needs
- » Support from our trained, experienced care team that includes support workers, nursing staff and allied health professionals
- » A fixed case management fee that will not increase if you contribute more to your package
- » No extra costs for phone calls and home visits from your Care Advisor ensuring you can access as much support and advice as you need

Easy-to-understand fee information to help you choose a care plan that is right for you

- » To meet your care needs and financial situation, we will help you create a care plan and budget to suit.
- » There are no entry or exit fees for Juniper's Home Care services.

Means testing

Unless you are a full pensioner, you will be asked to pay an Income Tested Care Fee towards your care. The Department of Human Services (Centrelink) will assess your income and notify you and Juniper how much you need to pay. Your income is reviewed by Centrelink quarterly. Providers cannot waive or discount this fee.

Your care budget

Your contribution (daily care fee) plus any government funding and subsidies combine to make the care budget "bucket", that you choose to spend. Generally your budget will involve expenses such as nursing care and supplies, a basic administration fee, equipment and client transport.

For assistance and more information, contact our friendly team during office hours.

Telephone: 1300 313 000

Email: homecare@juniper.org.au